



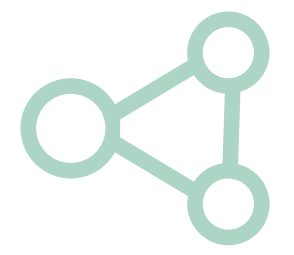
## Wireless Location Info & 9-1-1

Use the Wireless Location Information (WLI) feature in the Canada VRS app on your smart phone or other wireless devices and 9-1-1 can locate you when you are away from home.



## Voice Carry Over

Voice Carry Over (VCO), once activated in the app Settings, enables the customers to use their voice during the calls and when the other party reply in spoken English or French, the Video Interpreter relays in ASL or LSQ.



## Connection

VRS connects people with their banks, doctors, friends and family. Use VRS to find employment and to make 9-1-1 calls. See how VRS works for Dr. Jessica Dunkley at [www.donthangup.ca](http://www.donthangup.ca)



## Rapid Growth

A popular service that connected more than 686,553 in 2022.



## Caller ID

When making a VRS call, you can display your name and VRS number to the person you are calling or hide it to keep your personal information hidden.



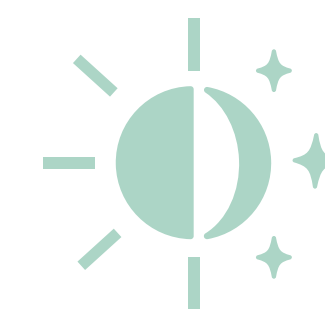
## Video Mail

When a VRS customer doesn't answer an incoming call, the caller can leave a video message.



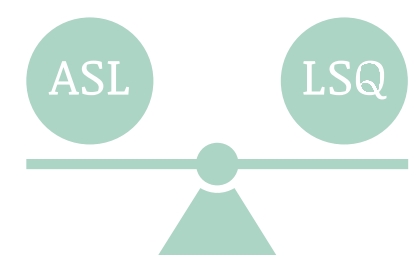
## Multi-Device Apps

Apps are available for Windows, Mac and iOS, and Android devices.



## 24/7/365 Availability

Use VRS whenever and wherever you want. Our interpreters are available every day of the year and around the clock.



## Language Equality

Canada VRS has ASL/English and LSQ/French interpreters on staff.



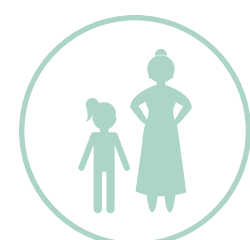
## Personal Account

Get started with a VRS number!



## Work Account

Get a second number for your professional use!



## Youth Account

Get a number for your child or student!

## Outreach Program

Our Outreach Team hosts in-person and virtual events to raise awareness and educate the VRS Community across Canada. Together, we explore various topics to make the most of Canada VRS. If you have topics or collaborations to suggest, please get in touch!

[education@cav-accs.ca](mailto:education@cav-accs.ca)

## Contact Customer Service

 **Live Chat**

 **9050**  
Dial within VRS app

 **support@srvcanadavrs.ca**  
Reply within 2 business days

 **1 (800) 958-5856**  
English and Français



Through our website, you can sign up for our newsletters, join our Facebook Group, follow us on LinkedIn, and subscribe to our YouTube channel.

[www.srvcanadavrs.ca](http://www.srvcanadavrs.ca)