EMAIL

Canadian Administrator of VRS (CAV) | **Administrateur canadien du SRV (ACS)**

Message en français suit ci-dessous

Hi everyone and Happy Holidays!

We launched **SRV Canada VRS**…Yay! And, we've had a tremendous response with over 3000 new customers registered in 3 months!

Of course, there is still a lot more work to do, and CAV's staff and technical team is working around the clock to improve your calling experience, customer service and educational tools.

Thanks to those of you who were able to join us at the Canadian Museum of History for the official launch event on September 28. It was a day that was truly historic for all Canadians. We've uploaded some photos of the event, along with Sue's and Cynthia's speeches, and you can see and read them by going to:

Sue Decker's speech from the SRV Canada VRS launch event

Cynthia Benoit's speech from the SRV Canada VRS launch event

Now that **SRV Canada VRS** is a reality, we need to remember that "Access is Opportunity", so if you know someone that has not yet registered, please encourage them to do so. Or, if you know someone who is struggling with registration or downloading an app, please encourage them to contact customer service. Contact information is available at **www.srvcanadavrs.ca**

Let's make 2017 the Year of "Access is Opportunity"!

During this holiday season, we encourage you to reach out to your family and friends using **SRV Canada VRS**…we are open 7 days a week, including holidays.

Finally, from the CAV family to your family, we wish you all very happy holidays and a wonderful and prosperous New Year!

Photographs from the SRV Canada VRS launch event