



If you receive a Video Relay Service (VRS) call, "DON'T HANG UP"!

When you receive a Canada VRS call, the first thing you'll hear is a video interpreter (VI) letting you know that a caller who uses sign language is calling you.

Alternatively, when you call me, Canada VRS will respond first before we connect. Sometimes there is a short delay while the VI connects us so please stay on the line and "Don't Hang Up".

For more information, please visit:
<https://srvcanadavrs.ca/en/hearing/>



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