



365/24/7

Free Service
Available 24 hours a
day, 7 days a week,
365 days a year.



Rapid Growth

A popular service that connected
more than 400,000 calls in 2018.

ASL/LSQ Equality

Canada VRS has
ASL/English and
LSQ/French interpreters
on staff.



Caller ID



When making a VRS call you can display
your name and VRS number to the
person you are calling or hide it to keep
your phone number private.



Connection

Connect people with their
banks, doctors, friends
and family, to look for
employment, or to place
9-1-1 calls. See how VRS
works for Dr. Jessica
Dunkley at
www.donthangup.ca

Child Registration



As a parent or guardian, you
may register your Deaf child
to use VRS and enjoy all of
its benefits.

9-1-1



Make 9-1-1 calls using the VRS app in
ASL/English or LSQ/French. 9-1-1 calls go
directly to first place in the call centre's
queue and are answered with top priority.



Video Mail Message

When a VRS customer
doesn't answer an
incoming call, the caller
can leave a video
message.



Wealth of Information

Read our website that offers
all kinds of answers to your
questions.

www.srvcanadavrs.ca

Wireless Location Info & 9-1-1



Use the wireless location information (WLI)
feature in the Canada VRS app on your
smart phone or other wireless devices and
9-1-1 can locate you when you are away
from home.

Customer Service

Feel free to contact Customer Service by e-mail support@srvcanadavrs.ca,
call **1-800-958-5856**, Live Chat Video or Text online, or dial 9050 on the
VRS application.



Through our website, you can sign up
for our newsletters, join our
Facebook group and subscribe to our
YouTube channel.

www.srvcanadavrs.ca